

# FutureCare

8028 Ritchie Highway • Pasadena, MD 21122 • 410.766-1995

[FutureCare.com](http://FutureCare.com)

November 13, 2020

Dear FutureCare Residents and Families:

We are all preparing to celebrate the holidays a bit differently this year. Many traditions are being put on hold or adjusted because of COVID-19 restrictions. FutureCare has carefully developed protocol to keep our residents and families safe during this unusual holiday season. This protocol is based on government regulations which are designed to limit the deadly spread of COVID-19.

The wellbeing of our FutureCare community remains our main priority. We continue to work closely with the health departments and our hospital partners, as well as the Centers for Disease Control (CDC), to keep our residents and community safe. They are all urging people to avoid holiday gatherings this year as the CDC has suggested that these gatherings put not only you, but also our residents, at increased risk for COVID-19.

As you know, our residents - your loved ones - are the most vulnerable and are at the highest risk for severe consequences from the COVID-19 virus. Therefore, out of an abundance of caution for our residents and staff, we must heed the health officials' warnings and strongly recommend that residents not be taken out of the facility.

We know this news isn't easy to digest. We are committed to helping you connect with your loved ones for the holidays, either virtually via Zoom or through scheduled outdoor visits (weather permitting) and indoor visits (if permitted by the health departments). We also encourage families to bring their loved one's favorite foods, honoring their dietary restrictions. Additionally, the FutureCare team is working very hard to help our residents get into the holiday spirit. We will host festive events, like cookie decorating and caroling, and enjoy special holiday dinners.

Additionally, in light of the recent surge of COVID-19 and pursuant to recommendations from our consultant infection control specialist with Johns Hopkins Hospital and as directed by the Governor's November 10, 2020 COVID-19 orders and advisories to Nursing Homes, beginning immediately, COVID-19 (RT-PCR or antigen) testing will be required for some visitors. Visitors who are required to provide testing results will be contacted by a facility representative. The visitor will be responsible for obtaining their own testing and will be required to present written results to the facility at the required intervals prior to their scheduled visit. The required testing interval will be at the frequency the facility staff are being tested.

We know how trying this pandemic continues to be and we do not take these necessary precautions lightly. If you have questions, please contact us directly for more specific details. Please know how grateful we are for your unwavering support and patience. We will keep getting through these challenging times together.

Sincerely,

FutureCare Executive Director  
FutureCare Medical Director