



October 27, 2020

Dear FutureCare Facility Residents and Families:

We approach every flu season conscientiously, and this year is no different. Our FutureCare facility has been proactively preparing for the added complexities COVID-19 brings, furthering our infection control practices and keeping the health safety of our residents and staff our top priority.

In addition to the robust infection control efforts that include enhanced screening and personal protective equipment usage, ongoing staff training, and frequent staff COVID-19 testing, we have instituted numerous changes in our individual facility, beyond the Maryland Department of Health guidance, in order to improve safety and mitigate the risk of the COVID-19 virus spreading in our environment.

Our facility has acquired and is utilizing state-of-the-art electrostatic sprayers to enhance our ability to provide an extra degree of disinfection as part of our cleaning processes in the facility. We have purchased a number of HEPA filtered air scrubbers and negative pressure machines for our facility to improve air flow and air cleaning in high traffic areas of the facility. While these machines will be used proactively to clean the air and improve air flow in certain areas, they will also allow us to create negative pressure areas in the center when needed.

We have also increased the quality and ratings of the filters in our facility's HVAC systems, and we are in the process of installing additional air cleaning devices, such as iWave air purifiers, in our central HVAC to provide air cleaning that kills viruses, mold, and bacteria. The ionization process of the iWave technology actively purifies the air and also reduces allergens, odors, and other particles in the air without creating ozone or any harmful byproducts.

While we are realistic that despite our many efforts, respiratory viruses may still find their way into our center, such as through asymptomatic carriers, we strive to remain proactive and vigilant in our approach to fighting these viruses in our center. This also includes mandatory flu shots for our staff, and we strongly encourage our residents and families to get yours soon too if not already received. Please continue to take good care of yourselves. Remember to always wash your hands thoroughly, wear a mask, and practice social distancing.

Sincerely,

Executive Director