

FutureCare

Coronavirus (COVID-19) Update

March 3, 2020

Dear FutureCare Residents, Families and Visitors,

As you know there have been numerous stories in the news these past few weeks regarding the Coronavirus or COVID-19 and the spread of this virus throughout various parts of the world including in the United States. We understand and value the trust you have placed in us to care for you or your loved one and wanted to provide you with more information regarding our actions and preparations with regard to dealing with potential COVID-19 cases.

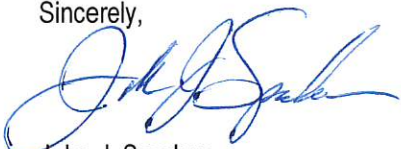
As of this date there have been no confirmed cases of the virus in Maryland however more cases are expected in the United States over the coming days and weeks. Since we are still in the flu season it is important to note that the precautions everyone should take regarding this new virus mirror those that we take to prevent the spread of the seasonal flu. These include the following:

- Anyone (staff or visitors) who is sick should stay home.
- We will be monitoring residents, staff and visitors for signs and symptoms of respiratory illness (e.g fever, cough, difficulty breathing).
- If you have recently traveled to or come into contact with individuals who have recently traveled from China, Iran, and Italy please refrain from visiting without first discussing with the facility management. Additional updates to our visitor policy may be implemented as the situation evolves.
- We ask that you follow the same basic procedures used during flu season: handwashing with soap and warm water for at least 20 seconds, using alcohol-based hand sanitizers and covering coughs. If you are unable to visit due to illness we can work with you to find creative ways to communicate with your loved one such as video conferencing.
- We continue to work on stocking up on various medical and non-medical supplies in the event there are disruptions to the supply chain.
- Our centers are actively reviewing all of our infection control protocols, staff training and emergency preparedness plans on to help ensure we are as prepared as we can be.
- We have formed a company task force comprised of various clinicians and operational leaders that will continue to focus on our contingency plans and provide the most up to date information to our staff, patients, residents and families.
- We are in routine contact with our industry associations, the Maryland Department of Health, our industry partners including hospitals and will continue to monitor the situation closely.

Additional information regarding COVID-19 prevention is also available on the Centers for Disease Control (CDC) Website <https://www.cdc.gov/coronavirus/2019-ncov/about/index.html>. FutureCare will also be providing updates on the homepage of our website at <https://Futurecare.com>

We will continue to communicate with you as the situation warrants and are prepared to adapt our plans to the ever-evolving situation. If you have any questions, please contact the facility Executive Director for more information. Thank you.

Sincerely,



John J. Spadaro
Chief Operating Officer



Fatima Sheikh, MD, CMD, MPH
Chief Medical Officer